

Isabelle Bertrand

Vancouver, BC

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EDUCATION

BCPSQC Quality Academy, Vancouver, BC — Cohort 17 Certification, 2018-2019

British Columbia Institute of Technology, Burnaby, BC — Bachelors of Science in Nursing, 2008-2011

Simon Fraser University, Burnaby, BC — General Studies, 2006-2008

RECENT PROFESSIONAL EXPERIENCE

Registered Nurse, Corrections, Vancouver, BC **January 2020** **Current**

Providing safe, therapeutic and respectful nursing care for inmates at the Vancouver City Jail. Working under guiding principles of mental health, substance use, and social determinants of health.

Quality and Safety Clinician Lead, VCH, Vancouver, BC **August 2017** **Current**

Identifying, planning and implementing projects to improve the patient experience. I have carried out dozens of projects that have greatly improved patient safety and quality of care, several of which have been recognized, celebrated and replicated region-wide.

Registered Nurse, Hospitalist Medicine, VGH, Vancouver, BC **November 2011** **Current**

Providing care to acutely ill patients while working within BCCNP practice standards. Required for this position is a range of clinical skills, critical thinking abilities, and capacity to work with all personality types in a high pressure environment.

Registered Nurse, Cast and Crew Entertainment, Vancouver, BC **January 2014** **Current**

Performing on-camera skills as well as providing medical consultation for television and film, in addition to providing care and stand-by first aid assistance for infants and young children on sets.

Registered Nurse, Perioperative Care, VGH, Vancouver, BC **January 2016** **January 2017**

One-year temporary position caring for clients before and after their surgical procedures.

Nanny, Private Family, Vancouver, BC **February 2017** **February 2018**

All childcare duties for 16-month old daughter of HNW client including feeding, diaper changes, first aid, age-appropriate toys and games, light housework, nap, bath, and bedtime routines.

Volunteer, Big Sisters of BC Lower Mainland, Vancouver, BC **August 2015** **Current**

Weekly hang-outs (2-4 hours per week) with an at-risk youth to provide mentorship as well as help to positively develop her self-esteem and confidence.

Youth Counsellor, Princess Cruises, Worldwide **Summer 2011/Spring 2013**

Planning and implementing a variety of age-appropriate activities for youth 3-17 years old.

NOTABLE SKILLS

Fluent in English and French, basic Spanish. Computer and technology proficient (WPM 70, Excel, Outlook etc). VPD Civilian Security Screened, FoodSafe and HCP-CPR certified.